Proposal to cover the costs to upgrade the SQL server

An error message is appearing on the website saying there is an outdated SQL server. It says for optimal performance and security reasons you should consider running MariaDB version 10.3 or higher. Contact your web hosting company to correct this.

Tickbox Marketing were contacted and a message was received from the senior developer saying

"I can confirm that this is in our maintenance plan to complete.

However, as it is a server wide update, we have to make sure it doesn't affect any sites, that we manage, adversely. We are in constant discussion with our server engineers about security and maintenance and monitoring our systems.

Once we have an idea of when this will be completed, an alert will be sent to confirm this update."

Mark has also had communication with Tickbox this about this matter and they have quoted £45 + VAT for the work and wish Westbury Parish Council to pay before the work is carried out.